

## **Frequently asked questions about Demio:**

The African American Cultural Celebration is using the webinar platform Demio for livestreaming presentations. You must register for these presentations to watch them. Registration is completely free and takes only a moment. You will need to enter your full name and your email address, as well as your location (city or town, state or country) and the total number of people watching the presentation (you plus anyone else who may be watching with you). We gather this information for grant reporting purposes and for agency statistics.

Demio requires no software or application download. The link will take you directly to the session.

When you register to watch a presentation (session), you will receive an email from the NC Museum of History with a UNIQUE JOIN LINK. This link is not shareable and only one user or device may use this link to watch at one time. Click on the JOIN button or your unique join link in the email and you will go directly to the session.

Demio works best on Chrome or Firefox browsers and does NOT work well on Microsoft Edge or Internet Explorer. If you are experiencing difficulties, try opening your session on a different browser.

Viewers do not have microphone or camera access. You may ask questions using the CHAT function.

Just to clarify, Demio registration links CANNOT be shared, for security purposes.

If you have shared your link and someone else is using it, re-register quickly to receive a new link.

Many presentations will be recorded and will be made available on the NCMOH YouTube channel in February.